



# Isabel Hospice Schwartz Rounds give opportunity to share the impact of common experiences

At Isabel Hospice the underlying premise for Rounds is that the compassion shown by staff can make all the difference to a patient's experience of care, but that in order to provide compassionate care staff must, in turn, feel supported in their work.



**We provide end-of-life care to local people and their families who are facing a life-shortening diagnosis.**

**Each year we care for around 1,400 patients and 700 family members in eastern Hertfordshire**



We have found that Schwartz Rounds enable staff to feel more supported in their jobs, allowing them the time and space to reflect. Evidence shows that staff who attend Rounds feel less stressed and isolated, with increased insight and appreciation for each other's roles. Rounds also help to focus attention on relational aspects of care.

**“Very interesting to hear other colleagues stories some of which I could really relate to”**

**“This is a very good network of support as our job is very difficult at times”**

