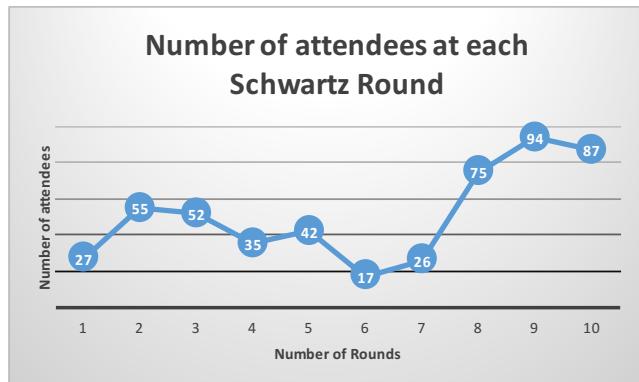


Our Experience: Schwartz Rounds at WUTH

Dr Juline Smit (Clinical Lead), Snr. Sister Theresa Pugh (Facilitator), Claire Ashton (Data Analyst), Jen Perestrelo (Administrator)

Rounds at WUTH

- Introduced July 2015
- Communication via word of mouth, posters, weekly bulletin, new Schwartz intranet website
- 10 rounds to date
- 520 staff attended
- 70% provided feedback
- CPD certificate on attendance



Feedback from attendees (n=364)

- 82% Agreed that they gained knowledge from the Rounds that will help them to care for patients
- 91% Agreed the stories presented were relevant to their daily work
- 92% Agreed that they gained insight into how others care for patients
- 92% Agreed that the Rounds will help them work better with their colleagues
- 93% Agreed that the group discussion was helpful to them
- 98% Agreed that the group discussion was well facilitated

Schwartz Rounds Topics	No. of attendees
1. It will never happen to me	27
2. My first day as...	55
3. Winter pressures - when your best is not good enough	52
4. The joy of giving and receiving	35
5. End of life care	42
6. Why we come to work - inspiring people	17
7. Decision making	26
8. Small things make a big difference	75
9. Who cares for the carer?	94
10. Staff support matters	87

- 80% Rating the Rounds as excellent or exceptional
- 95% Plan to attend a Schwartz Round again
- 96% Would recommend the Rounds to colleagues

Feedback from attendees

alone atmosphere bonding break business care credit else enabled fantastic feel help hierarchy hospital humanity insightful inspired interdepartmentally learn lighter listen lot matter mindful needed nhs normal ok organisation others past patients people reflect personal pressure react reminded resonated simple stress support team rush wuth years

Feedback from panellists

amazing audience awesome clinicians cope deal easy experiences facilitators feel gained glad happen involved learn liberated light lucky making phenomenal past quite related round rounds stand stress talk thank think transformational work

Staff Friends and Family Test Questions	Q1 2015/16 Staff FFT	Q2 2016/17 Staff FFT
Question 1. Recommend Trust for Care	75%	86%
Question 2. Recommend Trust to work	47%	64%
Staff Engagement Score	3.74	3.97
Absenteeism	4.6%	3.8%